

THE ECONOMICS OF FORGIVENESS

OVERVIEW

What does forgiveness have to do in the workplace?

We wondered the same thing, but kept seeing an undeniable pattern. For countless teams, despite regular development and growth opportunities, Mutual Trust would cap at a self-score of 8 or 9 out of 10 on average. When we hunted for the remaining 1-2 points, we found forgiveness was always needed.

Unfortunately, bitterness is not contained. You may be an incredible and trusting leader, and yet the past harm someone else inflicted on your team may be leading them to hold back, self-sabotage, or overreact. In order for a team to unlock complete Mutual Trust, we've found that forgiveness is always at stake.

Learn in this training what forgiveness is and is not. (For example, forgiveness is not saying that what happened was okay!) Gain critical insights into how, oftentimes, what we perceive as justice may actually be revenge. Draw connections between bitterness and its effect on your team and your work.

If you take the time to do this deep (and frankly, sometimes difficult) processing, we promise your team will reap grand rewards.